

The Five Finger Discount: A Guide to Shoplifting Prevention (Employee's Course)

Course Type and Length

Web-based training 60 minutes in 4 modules.

Who Should Take it

- Employees that work in retail
- Retail store owners
- Retail store managers
- Retail corporate security managers

Advantages of E-learning

- Decentralized training
- Self-Paced learning
- Less downtime & increased flexibility
- Makes learning fun
- Supports different learning styles
- Information on demand

Cost: \$26.25 GST included.

Course Overview:

Loss Prevention experts agree the best method to reduce shoplifting is training.

As an employee of a store, you have a responsibility to your employer to assist in the safeguarding of the company assets. This includes preventing shoplifting and dealing with shoplifters.

After taking this course, employees will feel more at ease and confident in any situations that arise from shoplifting. But more importantly they will see how good customer service will help reduce the requirement to deal with shoplifters.

What you will learn....

- How good customer service will prevent shoplifting
- The different types of shoplifters. and what they like to steal
- How to handle shoplifting situations with confidence
- How to safely apprehend a shoplifter, deal with the police and handle stolen items
- How to prevent violence and injury to yourself and others

“Trained staff can reduce a company’s shrinkage rate by as much as 70%”.



Our workshops have been developed using Dave’s vast expertise and knowledge developed over a span of 28 years of service with the Royal Canadian Mounted Police and 20 years as an investigator and security consultant.

In our workshops, we provide practical insight and solutions to corporate and personal security concerns. Check out our website at www.daverodwell.com. **Click shopping cart to purchase**

